

**Open Report on behalf of Pete Moore,  
Executive Director of Finance and Public Protection**

Report to:	<b>Community and Public Safety Scrutiny Committee</b>
Date:	<b>14 December 2016</b>
Subject:	<b>Quarter 2 Performance – 1 July to 30 September 2016</b>

**Summary:**

The accompanying appendices to this report provide key performance information that is relevant to the work of the Community and Public Safety Scrutiny Committee.

**Actions Required:**

Members of the Community and Public Safety Scrutiny Committee are invited to consider and comment on the performance information contained in the appendices to this report and highlight any recommendations or further actions for consideration.

## **1. Background**

The appendices to this report provide the Committee with performance information relating to Community Safety, Libraries and Heritage and Public Health, which is aligned to the relevant priorities and performance indicators set out in the Council's Business Plan.

### Council Business Plan 2016/2017

The Council Business Plan 2016/17 was approved by Council in February 2016 and has been organised around the 17 commissioning strategies. Appendix A lists the measures in the Council Business Plan that are within the remit of this Scrutiny Committee.

### **Public Protection**

- Illicit alcohol and tobacco products seized
- Unsafe and Counterfeit goods removed from market
- High risk premises inspected by Trading Standards
- Alcohol related anti-social behaviour incidents
- Alcohol related violent crime incidents
- Reported incidents of domestic abuse

- Domestic Homicides
- Repeat victims of domestic abuse
- People killed and seriously injured in road traffic collisions
- Children killed or seriously injured in road traffic collisions
- Satisfaction with response to crime and anti-social behaviour
- Adults Reoffending
- Juvenile first time offenders
- Victim Engagement
- Victim satisfaction with Lincolnshire Youth Offending Service
- Juvenile re-offending

#### **Lincolnshire Fire and Rescue**

- Primary fires
- Fire fatalities in primary fires
- Deliberate primary fires
- Deliberate secondary fires

#### **Wellbeing**

- People referred for alcohol treatment completing treatment in a planned way
- Older People supported by the Wellbeing Service to maintain their independence
- People aged 40 to 74 offered and received an NHS health check
- Chlamydia diagnoses

#### **Community Assets and Resilience Commissioning**

- Contact with the heritage service either in person, on the phone, by email or via the website.
- Visits to Core Libraries and Mobile Library services
- Visits to library website
- Community use of libraries
- Voluntary and community groups actively supported in Lincolnshire

Appendix B shows a breakdown of customer satisfaction information.

## Changes to reporting performance against the Council Business Plan 2016/17

### Trading Standards

In September, when discussing Q1 performance, Executive agreed to:-

- Amend 'Illicit alcohol and tobacco seized' to show actual products seized (previously the average number of products seized per operation was reported) (measure 1)
- Expand the definition of 'Unsafe goods removed from the market' to also include illicit (largely counterfeit) goods (measure 2).

The relevant Executive Councillor has been consulted and recommends that the following targets are amended to reflect these changes. These revised targets are reflected in the Q2 infographics for these measures.

Revised Measure	Proposed revised target 2016/2017
Illicit alcohol and tobacco seized (measure 1)	3,918 products
Unsafe goods removed from the market (measure 2).	24,000 products

The relevant Executive Councillor has been consulted and recommends that the target for 'high risk premises inspected by Trading Standards' is amended to reflect national negotiations with the Food Standards Agency and changes to reclassification or premises which is a dynamic process.

Measure	2015/2016 Target	2015/2016 Actual	2016/2017 target published in February 2016	Proposed revised target 2016/2017
High risk premises inspected by Trading Standards (measure 3)	216 Premises inspected	208 Premises inspected	263 Premises inspected	363 Premises inspected

### Voluntary and community groups actively supported in Lincolnshire

The relevant Executive Councillor has been consulted and recommends that the following target is amended as the grant funding agreement between Public Health and Community Lincs ended on 31<sup>st</sup> March 2016. The original target of 2,000 published in the Council Business Plan 2016/2017 included 600 voluntary and community groups actively supported by Community Lincs. The proposed revised target of 1,400 accurately reflects the current service contracts and is reflected the Q2 infographic for this measure.

Measure	2015/2016 Target	2015/2016 Actual	2016/2017 target published in February 2016	Proposed revised target 2016/2017
Voluntary and community groups/organisations actively supported by Voluntary Sector infrastructure organisations in Lincolnshire (measure 39)	2,000	2,490	2,000	1,400

## 2. Conclusion

The Committee is asked to consider the content of the appendices for this report.

## 3. Consultation

### a) Policy Proofing Actions Required

n/a

## 4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Quarter 2 Performance – 1 July to 30 September 2016
Appendix B	Q2 Customer Satisfaction Information

## 5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was collated by Daniel Steel, Scrutiny Officer, who can be contacted on 01522 552102 or [daniel.steel@lincolnshire.gov.uk](mailto:daniel.steel@lincolnshire.gov.uk).